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Understanding Cyber Risks in Our Schools and Homes





Shaun Wiggins CEO



George Dew CTO



Samuel Wiggins COO



Christopher Chambers General Counsel



















PREPARE

PROTECT

PROMOTE



What is Cyber Risk?



Cyber Risk Defined

Potential physical, financial or reputational damage caused by the unauthorized access to technical infrastructure

Risk = Threat x Vulnerability x Consequence



Cyber Risk v. Cyber Threat v. Cyberattack



Cyber Risk, Cyber Threat & Cyberattack Are All Interrelated

Cyber Risk – Threat x Vulnerability x Consequence

Cyber Threat – possibility a particular attack may occur

Cyberattack – an offensive action



Six Common Cyber Threat Sources



Six Common Sources of Cyber Threats

- 1. Nation states
- 2. Cyber criminals
- 3. Hacktivists
- 4. Insiders and service providers
- 5. Developers of substandard products and services
- 6. Poor configuration of cloud/network services



Increased Cyber Risk



Elements that Increase Cyber Risk

- Staff/visitors/family accessing your systems from remotely locations
- Staff/students/family using devices remotely
- Staff/student access to administrative privileges on the school/home network or computers
- A Bring Your Own Device allowance in schools.
- A relaxed policy related to the regular updating of passwords
- Failure to back-up data
- Neglecting to review your company's cybersecurity policies over the last 12 months OR not having cybersecurity policies at all



Why Understand Cyber Risk?



It's About Security

- Internet provides virtual access to predators and cyber criminals
- Schools and homes seeing increased technology connectivity
- Schools and homes both poorly defended against attacks
- Schools and homes lack comprehensive cyber risk management strategy
- Schools and homes face ever increasing cyber threats
- Cyberattacks are growing fast





1. Phishing

Cyberattack that uses social engineering to trick end users into clicking on what appear to be a legitimate emails. These emails will lure individuals into reveal personal information or clicking on links that install malicious software





2. Distributed Denial-of-Service (DDOS)

Cyberattack that occurs when multiple systems flood the bandwidth or resources of school district servers or home networks





3. Data Breach

An incident in which sensitive, confidential or protected data has been accessed and/or disclosed through unauthorized means





4. Ransomware

Cyberattack that uses a malicious software that encrypts a school's or home's data and requires the payment of a ransom to regain access to the data





5. Internet of Things Vulnerabilities

Cyberattack that infiltrates Internet of Things (IoT) devices installed or used by schools and homes, i.e., smart TVs, security cameras, digital blackboards, locks, etc.



Managing Cyber Risk



What is Cyber Risk Management?

Involves identifying risks and vulnerabilities and applying administrative actions and comprehensive solutions to make sure the organization is adequately protected





Monitor Risk Environment

Continuously monitor potential risks and explore new trends to determine what will be most likely to impact schools.

Quantify exposures and vulnerabilities on a big-picture scale to create a thorough understanding of the risk environment





Monitor Assets

Identify the most valuable data assets and monitor regularly. Confidential information is more likely to be the target of a cyber attack and require extra security





Create a Risk Plan

Develop response and continuity plans for cyber risk scenarios by brainstorming potential situations and determining course of action for each one. Be sure to incorporate multiple departments into the plan





Prepare Staff and Students

Stress that cyber risk is not solely the responsibility of the IT department. Risk management must not be siloed; all departments, teachers and students should be encouraged to contribute.





Build Close Ties to External Stakeholders

When something does go wrong, the school needs appropriate relationships with response teams. Public relations, media, and lawyers may be crucial in responding to a cyber attack or data breach.





Enforce Security Protocols

End-to-end security should be installed on all devices. Create and enforce password policies across the school - suggest for home networks - with a required level of security and change frequency. If staff and students use their own devices, ensure that this data is also password-protected and encrypted.





Update and Evolve

Technology changes, and systems *must* evolve to keep up. Be sure to use industry standards and implement software updates. While impractical to replace costly equipment with every new iteration, they should be updated and maintained. Remember, old, weak systems are ideal targets for hackers.





Bad News

The Online Trust Alliance reported that in 2018, over 2 million cyber incidents led at *LEAST* \$45 billion in losses





Good News

Upwards of 95% of 2018 cyber incidents could have been prevented





Tips & Pointers

What helps?

- Training
- Training
- Training





Tips & Pointers

- Security Audits
- Train staff, students, family in cybersecurity principles
- Install and use antispyware
- Backup Data
- Control physical access to computers and networks





Tips & Pointers

- Download patches and updates as they happen
- Use strong passwords and change regularly
- Use two-factor authentication
- Use firewalls
- Use Virtual Private Networks



Legal Requirements



And Now, A Word From Our Lawyer

Legal issues have fallen and continue to fall in two categories

- Liability
- Regulation



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Questions?

Contact Information

Adam Lustig Director, NSBA Center for Safe Schools

alustig@nsba.org (703) 838-6758

www.nsba4safeschools.org

center4safeschools@nsba.org

